Ray Corral

Audio Visual Specialist

2004 to present.

Santa Clara Valley Water District

10-24-2014

Good Evening Chair and Board Members.

I went back and forth about speaking on this issue tonight in front of you but it was very clear that I should before you vote yes on going forward with the Boardroom Upgrade.

I wanted to make clear that there was a lot more that went into this engineers report prepared by George Kamenjati, and whether or not he wrote it up himself or from the contractor he was fully aware that this engineers report is not factual.

Paul and I both ended up in a hostile chaotic mess at the hands of our management and when we both tried to do the right thing and go down the right avenues here to get some resolve, we were both met with dismissal and retaliation. I never once waivered on my claims from the beginning on either the treatment that the AV staff had been subjected to or the AV operations as a whole including the Boardroom Audio Visual system that was under the supervision of George Kamenjati. I had to endure such aggressive bullying that was only meant to silence me and to which none of you would have stood for a split second. I will leave out a lot of the ugly details as it is documented on both sides. I do however wanted to make it clear that what I endured these past several years has direct ties to this proposed Engineers report pushed by Management.

When Paul Goeltz spoke in Dec 11, 2012 my name was also on the documents he submitted. I still stand by that. Management's response speaks volumes on how they reacted. A security escort for Paul when he came to pick up his items 2 days later and his photo remains at the receptionist desk to date. There was no threat, only the truth was spoken that day. Management went after me once again. I was thrown in a "communication program" for 6 months and told my body language would be documented. A mediator was called in half way thru and I refused to sign anything that management prepared for me which was 3 pages long. Ravi Subramanian distanced himself saying he had no knowledge of this, when he was behind it at the start and I have emails to support this.

I did not succumb to being intimidated and this is why I am speaking up once again.

Background.

In 2010 both Paul and I got new reports since Bill Knoff retired (IT Unit Manager) . Frank Fung was the new IT Unit Manager (AV should report to the Unit Manager) however it was decided by Frank Fung we would report to George Kamenjati -Office Automation Admin. Changes were made under George's supervision which I took issue with after some time. He is no longer involved with the day to day A/V operations effective October 15, 2014. This decision was

made due to me continually going to management about how George's conduct was involving A/V operations. My efforts with Frank Fung IT Unit Manager were fruitless and Ashu finally made the decision. I however have not been reporting to George since early 2013 due to problems. I also took over A/V meetings (agenda and minutes) from George Kamenjati in the beginning of this year. Once again I was going to management about problems with George. He is no longer involved in any way with Audio Visual except this Boardroom upgrade. He has no experience in A/V since he started to make hard decisions that impact the system since 2010. I am sure though he has acquiring some skills since then to justify his decisions. Despite any skills in audio visual he has acquired he still made bad decisions and I question his motives for good reason as I outlined below.

I would also like to point out that I was never asked for my input to this upgrade when he first started pushing for it in 2010. I was only asked for my participation after Paul and I went to Olga (then acting CAO) and when Paul came into speak in 2012. I declined around 4 times from management even Deputy Ravi Subramanian (who I also got up to speed with every issue I had but was ignored) to get on board. That decision from management was only to discredit and undermine what I already went on record. I told them that I would provide no input to make this Boardroom Upgrade happen, only how the system works which I did do with the contactor one time.

On to the Audio Visual System. Many times my work had been minimized and ignored over the last several years on both regular AV operations and this Boardroom System from both George and Frank when it came to this board room system from my then supervisor and unit manager it also greeting with I would call flat out sabotage. I am not making empty claims here as documentation supports it.

Why not acknowledge countless communications/concerns/misconduct from the Audio Visual Specialist that has operated this Board Room for 10 years on the status of the boardroom and av operations? Is this not my responsibility? Under direction of George Kamenjati work stopped, gone were the Maintenance to this system and software work or repair that was needed to finalize. Gone were Health and Safety to employees when I personally reported out the condition of that av rack where wires sit exposed for 3 years now. Management noted on my Yearly review about Health and Safety issue from a TV that was not strapped down properly in the Pre-Function room, but yet ignored these cables. I am sure had O.S.H.A. had been informed action would have been swift. So here is a list and there is more, to shed some light on how this system has been compromised under IT Management.

Boardroom A/V System upgrade left out of Engineers report, Management had knowledge. Finalized prior to June 2008	Spinitar	
Email that George K . is in charge of the Boardroom System 2010		Email
Email on October 21, 2010 from George Kamenjati " As agreed before no work to be done on the av system without pre-approval from me (NO EXCEPTIONS) "		Email
AV Meeting October 3, 2011prepared by George Kamenjati , under budget line " I put in a request for a complete A/V upgrade to move to a Digital and more secured , and automated environment".	Under Budget C. Highlighted	AV Minutes

AV Meeting 11-16-2011: Projects. All Boardroom re-wiring is on freeze until further notice. Other direction from him included	Under Projects Higlighted	AV Minutes
Issue with audio over iptv/granicus, email 2-8-2012, he was supposed to follow up. I emailed out 11-8-2013 . George reported out in AV meeting that the issue was audio and video and that it will be fixed with the upgrade. That was completely false and I fixed the issue.		Email
Asking me to be a Stake holder May 16, 2013 and his response to the items he had detailed in 2011 when he first started this Upgrade push.	Pdf File. " Upgrade GK 9-8-2011	Email
Boardroom Audio Feedback Issues on September 9, 2013. Wrong information was reported out during the Boardroom on the status and the feedback problems that night. I followed up with this 3 page detailed report and corrected what was the explanation given from Ravi Subramanian who has no idea what is going on with the Boardroom that night. The contractors that came in the next day agreed with me as to what the problem was and solution. XAP Software needs to be updated.	PDF File	Email
After I fixed the issues on the XAP system (software that controls the audio hardware units) from September 9, 2013 meeting, I emailed the Unit Manager and acting Deputy about what I called flat out sabotaging my work done to fix the problems. No response from management	PDF file	
Email that shows when the last update for the XAP audio file. This is the issue caused problems on September 9, 2013 meeting. Frank had told me that George never mentioned the XAP units the entire time.		Email
Email to George to update the minutes with work I had done on the system and other items but was not taken into consideration and non responsive. 11-5-2013		Email
Tandberg Video Conferencing. I inquired several times about this unit that was removed. His response was that he was not aware of there ever being one in the Boardroom. He knew there was one there was no reply from management how when or why it got back into the rack		Tandberg Video Conference Unit
Kiosk in HQ. A/V put a working unit to for display as we supported it. It has been down for some time, this is also in the plans for upgade.		Email
Directed to not contact Stephen Anderson who programs the AMX software in the Boardroom. He had a working IP address where he could log on and had problems logging into the system. Network Admin could not find a working account set up for him previously.		

Engineers Report

1.Project Background and Description

The Boardroom's audiovisual system was designed in 1997 and built in 2000
See above Spinitar as well as other upgrades after 2000, P.R.s can be pulled to support this.

"The existing analog-based boardroom audiovisual system, uses technology designed over 17 years ago ..." It is not analog based; we record to Digital on both Digital Tape and Digital audio for record for easily archiving and editing etc.

The system as is could support E-Voting. I was sitting in the first meeting regarding E-Voting and the solution (I had input and consultant agreed) and then removed for second meeting regarding E-Voting from George Kamenjati.

What are the specific technical and reliability issues they are referring too? I am the sole person who reports out any issues, the issue that has been reported out to Management (Frank and George) have been minimal and corrected. If there were major issues where is the documentation to support that and further more why have I have not been notified to correct these issues since it impacts Board Meeting, live broadcasting, committee meetings etc.

"On many occasions has experienced audio visual devices and power-related deficiencies and failures". Again where is the documentation to support this claim? I am the one who reports issues out and keeps management up to date on the system.

The system as is has scalability and easily can integrate components.

I had no input in the **"Project Objectives by staff and used to design a new audiovisual system for the boardroom and conference rooms".** As mentioned I was not part of the stakeholders where input was given. I did see the stakeholder's matrix and question management on to whether or not it was relayed back to the stake holders on what the system can do (it was not and used as justification) As many items on the stakeholder document are people who do not understand how the system works what it can do presently. One of the items is the Interkom Mics that we use in committee meetings not being able to hear over IPTV streaming. That was delayed by George and used for justification. I fixed it and details are above.

I will just stop here and available for any questions or further detail. I think I clearly underline what the problem has been and provided enough information to question what is going on here.

I know that it is probably a lot to digest, but I have put in 10 years here as the Audio Visual Specialist and gave the District here great support.

Ray Corral

Ray and Danny,

I am following up with an email about the conversation we had today.

After careful thought and thinking, I have decided that going forward you and Danny will run AV operations and report directly to Frank. You will no longer be reporting to George. Frank is your new Manager. The help desk group will take calls on your behalf and populate the AV calendar accordingly. However, it will be your responsibility to follow up with the customers and make sure the setups are done in a timely manner. For Danny, AV will take priority over all other help desk tickets. However, I will expect both of you to reciprocate and help the help desk group with their workloads when you have downtime on your side of the operations.

If you have further question, please work with Frank.

Thank you and good luck!!

SUDHNSHU TIKEKAR
Chief Technology Officer/DAO
Santa Clara Valley Water District
5750 Almaden Expy, San Jose, CA 95118
Phone: (408) 630-2424
Fax: (408) 979-5605
stikekar@valleywater.org
Thought for the day: **One machine can do the work of fifty ordinary men/women. No machine can do the work of one extraordinary man/woman.**

think before you ink

May 6, 2005

Paul Goeltz
Santa Clara Valley Water District
5750 Almaden Expressway
San Jose, CA 95118-3686

Dear Mr. Goeltz,

The following is our proposal to provide a full system assessment of the audio visual system in the Water District boardroom at your facility in San Jose, CA.

Audio Visual System Assessment Proposal

We have attended 3 site check/interviews with Paul Goeltz:

4/1 Rick Cooper
4/18 Rick Cooper, Scott Welsh, Bob Hoffman
4/19 Rick Cooper – Board meeting

From these meeting we have learned of the following issues with the boardroom AV system:

Boardroom

Audio

- Clerk states that she cannot hear member nearest to her (board member Kamai) when she is speaking. May need to adjust mix minus to mix some sound into far audience left speaker
- Boardmember Sig hard to hear - soft voice
- Board Chair Santos – uses lavalier mic – somewhat boomy audio
- Speech audio distorts when any board member speaks loudly/excitedly
- Speech hard to hear when many people (~200) due to increased ambient noise.
- Staff members typically use proper mic technique when speaking. Board members sometimes drift away from mics pickup pattern.
- 6 ceiling speakers, over the boardmembers, are lying directly on overhead wood grid.
- Pin out on mic connectors may be incorrect causing phasing issues

Plates and interface connections
- There are 6 wall plates: 2 mic inputs. 1 mic input goes to XAP and 1 mic input goes to patch panel
- Current AMX connector is unreliable
- Client would to add wireless touch panel to system
- Client would like the 2 inline interfaces at rear table, currently feeding patch panel, to connect to switcher directly for ease of routing.

IP TV
- IPTV signal poor in boardroom. Signal is good in room 131 but degrades by time it reaches boardroom.

Statement of Work
1. Complete site evaluation of audio visual system by Spinitar engineer
2. Provide written report of site findings.
3. Provide written recommendations for improvements and system upgrades.
4. Provide list of equipment for deletions and additions to system.
5. Provide necessary conceptual drawings to support recommendations.
6. Meeting to present initial report and review
7. Provide final report after incorporating client recommendations

Pricing
Site evaluation = $3840
System evaluation report = $3600
Total = $7490

We look forward to working with you and the Water District team to improve the audio visual experience in the board room. Please call me if you have any questions. Thank you.

Sincerely,

Rick Cooper, CTS
Systems Account Manager

General Company Information

Company History

Key Biographies

Positioning and Mission Statements

Capabilities and Resources

SPINITAR™ General Company Information

Company Legal Name: Presentation Products, Inc.

Doing Business As: SPINITAR™

Corporate Office Address: 10349 Heritage Park Drive
                                                  Santa Fe Springs, CA 90670

Corporate Phone Number: Main Line: 562.946.4505
                                                                  800.722.6444
                                                  Fax Line: 562.946.8377

Web Site Address: www.spinitar.com; www.allprojectors.com;

Email Address: solutions@spinitar.com

Area Offices:

                                                  3659 Depot Rd.
                                                  Hayward, CA 94545
                                                  Local phone: 510.266.0300
                                                  Local fax: 510.266.0306

                                                  13220 Evening Creek Drive, Suite 111
                                                  San Diego, CA 92128
                                                  Local phone: 858.391.9026
                                                  Local fax: 858.391.9074

                                                  10519 East Stockton Blvd. Suite 105
                                                  Elk Grove, CA 95624
                                                  Local phone: 916.685.1867
                                                  Local fax: 916.685.2210

                                                  Headquarters:
                                                  10349 Heritage Park Drive
                                                  Santa Fe Springs, CA 90670
                                                  Local phone: 562.946.4505 or

800.722.6444

                                                  Local fax: 562.946.8377

Business Formed:	May 1986
Incorporated:	State of California
Federal ID Number:	**95-4044229**
Dunn & Bradstreet (DUN's #)	**151844552**
Government CAGE Code:	**0HUC8**
Resale Certificate:	SRAA14-716179
	(other state ID numbers available on request)

Corporation's Banking Information:

Community Bank, Anaheim, CA
1750 S. State College Blvd.
Anaheim, CA 92806
Alex Arjonilla 714.704.2367

Industry Trade References:

InFocus Systems, Inc./Proxima
27700B Parkway Avenue
Wilsonville, OR 97070-9215
Maggie Taft 760.789.5675
Fax 503.685.8887

Extron Electronics
1230 South Lewis Street
Anaheim, CA 92805
Jeff Gibson 714.491.1500
Fax 714.491.1517

Christie Digital Systems
10550 Camden Drive
Cypress, CA 90630
Jack Kline 800.333.3816
Fax 714.503.3375

Crestron Remote Control Systems
1601 N. Sepulveda Blvd. #360
Manhattan Beach, CA 90266
Nancy Talley 310.802.1264
Fax 310.802.8195

Varitronic Systems, Inc.
6835 Winbetka Circle

Brooklyn Park, MN 55428
Patty Anderson 800.328.0585, ext. 6428
Fax: 763.536.0769

BARCO Projection Systems
1733 Hiawatha Drive
Roseville, CA 95747
Ed McGreehan 916.772.1864
Fax 916.772.0354

Mitsubishi Digital Electronics America, Inc.
P.O. Box 945525
Atlanta, GA 30392-5525
Kenny Nguyen, 949.465.6080
Fax 949.465.6399

Key Contacts:

J. Jeffrey Irvin, Chairman, Founder
Jay Rogina, Chief Executive Officer
Scott Welsh, Manager Engineering Services
Ralph Burroughs, Controller
Bill Schripsema, Northern California Gen.

Mngr.

(Key biographies listed below)

SPINITAR™ Company History

SPINITAR Presentation Products, Inc., is an audio-visual systems integrator, based in Southern California. Presentation Products, Inc. was founded in Whittier, California, on May 26, 1986 by Jeff and Barbara Irvin. Barbara Irvin graduated from the University of Illinois with a degree in retailing and had worked for four years prior in the retail and financial services industries. Jeff Irvin, after graduating from Arizona State University, had worked for five years in sales and sales management for Kroy, Inc. Presentation Products was born from an acquisition by the Irvin's via the Los Angeles Area Kroy Sales office. The Irvin's are the primary shareholders of Presentation Products, Inc. with Jeff Irvin as Chairman, Founder.

After three years, Presentation Products, now d.b.a. SPINITAR™, moved to 10349 Heritage Park Drive, Santa Fe Springs, California 90670. SPINITAR currently occupies 15,000 square feet of office and warehouse at this location.

Quote

"On May 26, 1986 a small team assembled as Presentation Products, Inc. to sell and support simplistic visual products. Over the years, Presentation Products grew up quickly and became a leading provider of audio-visual technology to corporate, government and educational presenters. We soon came to realize, though, that future customers' expectations would shift toward addressing broader business issues. We would need to be positioned to help, and would need to invest in our people so that knowledge became a core competency. Our mission today is to be a fun, world-class, and customer intimate provider of integrated audio-visual solutions, developing imaginative and strategic relations with our customers, employees and industry partners. And while much has changed, including our new name, "SPINITAR", we are now a larger team of talented people providing solutions to customer needs."

Jeff Irvin, Chairman, Founder
Jay Rogina, CEO

SPINITAR™ Key Biographies
Rick Cooper, CTS
Systems consultant (Primary Contact for Aspect)

Experience

Over 20 of experience in the audio visual industry specializing in customer briefing center design and the use of communication technology to solve business problems. He has experience in many aspects of business including management, sales, engineering, and software development.

Education and Certifications

BS Audio Engineering, The Ohio State University,ICIA CTS certification, industry certifications and training from AMX, Crestron, Extron and others.

J. Jeffrey Irvin
Chairman, Founder

Work Experience

5 years in sales and management before founding Presentation Products, Inc., now known as SPINITAR, in 1986.

Management Positions and Responsibilities

Founding co-partner of SPINITAR on May 26, 1986. Involved in Sales and Support of audio visual gear,
systems integration and presentation products for over 21 years. Jeff has positioned the company as a
leader in the audio visual industry. SPINITAR was recognized as being in the top 100 fastest growing
private companies in Los Angeles in 2000.

Education and Certifications

Graduated with honors from Arizona State University in 1981 with a degree in Communications

Joseph (Jay) J. Rogina, Jr.
Chief Executive Officer

Work Experience

Over 25 years of diverse Managerial and Technical experience in the SUPPORT of CUSTOMERS at
various top electronic firms.

Management Positions and Responsibilities

Has held various level Management positions for the last 20+ years. All Management Positions held were in the area of Technical services for both small and large Corporations. Positions held in Engineering, Project Management, Installation and Field Services. Currently holds the position of Chief Executive Officer at SPINITAR.

Technical Positions and Responsibilities

- Engineering – responsibilities included systems design; systems design review and systems development for hardware and software applications.

- Product Development – responsibilities included development of new products, both hardware and software, product research and approval
- Project Management – responsibilities include the management of installation projects from the sale to the final sign-off by the end user. These projects ranged in size from a couple of thousand dollars to over $ 4.5mm
- Installation – responsibilities include everything from pulling cable and terminations of such, to the testing, training and commissioning of projects.
- Field Service – responsibilities include the repair of electronic systems for end users to board and/or component level. Customer response times were same day.

Education and Certifications
Degree from DeVry Institute of Technology. Managerial Programs from LaVerne University, AFSMI & Dale Carnegie.
Industry certifications and training from AMX, Autopatch, Barco, Crestron, Electrohome, Extron, JVC, Lutron, NSCA Audio, Proxima and Sony.

Shawn Lloyd
Technical Services Manager

Work Experience
Over 15 years in technical services including all aspects of design, engineering, project management and team management.

Technical Positions and Responsibilities

- Technical Services Manager, which includes management of the Installation and Project Management Teams. Areas of expertise include projector management, installation scheduling and review, installation design and engineering.
- Project Manager; responsibilities included coordination of engineering, installation and various other trade types. Worked closely with the Customer for installation scheduling, training & commissioning purposes. Performed final testing & commissioning of each project. Completed the projects by providing the Customer with Operational, and in some cases, Technical Training. Project types include boardrooms, meeting rooms, classrooms, and control rooms.
- Installation Engineer; responsibilities included Customer job walks, proposals, installation tasks such as pulling & terminating cables, rack assembly & testing.
- Video Engineer; responsibilities included generation of rental and show quotes, stage rental and show equipment, delivery and set up of rental and show equipment, repair and maintenance of equipment installed
- Lead Repair/Installation Technician; responsible for the board level repair of all types of audio and video equipment. Calibration and alignment of Video Cameras and Video/Data Projectors.

Education and Certifications

Industry Certifications and training from ICIA, AMX, Barco, Christie Digital, Crestron, Electrohome, General Electric, JVC, Lutron, Panasonic, Peavey Media Matrix and Sony

SPINITAR™ Company Positioning Statement

> *"We are the bridge linking our client's talents to the realization*
> *of their dreams, using comprehensive audio and visual solutions."*

SPINITAR™ Company Mission

SPINITAR's internal mission remains key to its success:

> *"…to be a world-class and customer-intimate provider of*
> *integrated audio visual solutions…developing imaginative,*
> *strategic relationships with our customers, employees and*
> *industry partners."*

SPINITAR™ Capabilities and Resources

SPINITAR is technologically positioned to support any of our current customers along with any new prospective customers. Our focus is to stay on the cutting edge of technology in order to supply our customers with the latest tools to hit the street.

Members of our sales team are trained and certified technologists in the areas of "table top" projection to fully integrated audio or video rooms. Whether it's a simple audio video requirement or a highly sophisticated one, or if video teleconferencing must integrated into the solution, SPINITAR employs the resources.

The SPINITAR sales team, over twenty strong, have been trained and certified by manufacturers such as Christie Digital, Sony, Proxima, InFocus, Extron, AMX, Crestron and the list goes on. More than half of Spinitar's Sales members are CTS certified (Certified Technology Specialist) through ICIA (the International Communications Industry Association). The company is also charter members of ICIA.

Our technical teams, over one-third of Spinitar's personnel, include Engineering, Project Management, Service, Engineering and Installation. These technical teams also maintain a continuing education program around new technology. All the technical personnel complete manufacturer's Certification programs. Spinitar's partner alliance with manufacturers such as AMX, Crestron, BARCO, Christie Digital, JVC, Extron, Draper, Dalite, Stewart, Polycom/PictureTel, and hundreds more are just a few of the many strategic partners that generate our widespread experience and value when it comes to the best solution for our customer.

With more than eighteen years of combined experience, and our industry-recognized personnel, SPINITAR is positioned as a leading provider of audiovisual integrated systems solutions and video teleconferencing applications.

From: George Kamenjati
To: Paul Goeltz; Tony Herrera
Cc: Ray Corral
Subject: RE: Board room cameras
Date: Thursday, August 26, 2010 11:15:33 AM

I request that we meet first to go over the project.

Tony I'm in charge of the A/V system in the boardroom.

Please schedule a meeting with the 3 of us to go over your need.

Thx.

George Kamenjati
Information Management Service Center (IMSC)
Office Automation Admin - IT unit
5750 Almaden Expressway
San Jose, California 95118
www.valleywater.org
Tel: 408-265-2600

Santa Clara Valley
Water District

Please check for Audio Video resource availabilities on our Web-Calendar when planning for meetings or events. Make sure to reserve and submit your requests to the helpdesk at least 3 working days in advance.
                    http://srv-oabustool/webcalendarav/

Please consider the environment before printing this e-mail or any electronic document.
Please turn OFF your computer before leaving for the day.

From: Paul Goeltz
Sent: Thursday, August 26, 2010 10:53 AM
To: Tony Herrera
Cc: George Kamenjati; Ray Corral
Subject: RE: Board room cameras

CC the help desk also or go below create an account and make your ticket.
We can use my spare line from camera to network, but you will need to get with Facilities to have rosedin install another and crimp. I don't have a 50 foot video cable, but could use for temporary 4 pair for your video feed line in, till you get a new cable.
I still have to tone the existing video cable, I do not however have any bnc connectors for the

cut end, Rosedin might? But I could make it work?
Have to configure the camera(IP)
Also we have to extend the power cable for it.
Patch that into rm 131
When is the next board meeting?
2 weeks?
pg

We have a new process it's still the help desk, log in and create a profile then make a help ticket.

http://srv-oatools/MyHelpdesk/index.php

http://www.scvwd.gov/inhouse/it/index.htm

Please check for Audio Video resource availabilities on our Web-Calendar when planning for meetings or events. Make sure to reserve and submit your requests to the helpdesk at least 3 working days in advance. http://srv-oabustool/webcalendarav/view_l.php?id=1

Please consider the environment before printing this e-mail or any electronic document.
 Please Turn Off Your computer before you leave for the day.
I CAN BE REACHED BY CELL 209-8648
Please follow these guidelines when requesting audio/visual services:
Consider your audio/visual needs when you are planning a meeting, onsite or offsite.
 Notify us of your A/V needs at least two weeks in advance of your meeting.
Make your requests through the Help Desk either by email or calling extension 2529.

Paul Goeltz
5750 Almaden Expressway
San Jose, CA 95118
Information Technology Unit
Santa Clara Valley Water District
Sr. IT Tech/Audio Visual
Cell 408-209-8648
Desk 408-265-2607x2924

PLEASE CONTACT, IF YOU CANNOT REACH ME.

Ray Corral

A/V Specialist

408-265-2607 x 2412

Cell 408-483-9800

THIS EMAIL IS FOR GOVERNMENT USE ONLY, IF YOU NEED TO EMAIL ME FOR PERSONAL USE. PLEASE USE pgoeltz@yahoo.com ALSO DO NOT SEND ME ANYTHING THAT IS OR COULD BE OR EVER WILL OFFEND ANYONE, THING OR PERSON. MY EMAIL IS FOR YOU, AND IF YOU GOT THIS BY MISTAKE, THEN THROW IT AWAY.

From: Tony Herrera
Sent: Thursday, August 26, 2010 9:41 AM
To: Paul Goeltz
Subject: Board room cameras

Paul,

Please give me a call when you get a chance. I want to discuss the Board room cameras and how we can tie them in to our security system.

Thanks,

Tony Herrera
Security Program Administrator
CSC, Inc.
SCVWD Security Services
(408) 265-2607 x2294

Frank will talk in our 1on1 some more in regards to the last av meeting we had last week to what George was reporting out and how it was handled by him, which did not sit well with me but this was probably the first time and certainly not the last we were directed by him to not do any work, and why simple things like the camera I installed not fixed, the wiring that is still left there with a exposed wire, the wireless mics not being addressed till long time after, the audio issue Granicus/IPTV/A-131 (which I just located the email from him that he would take care of it, I will forward that as well) the AMX touch panel all these things that should have been taken care of in a timely matter.

Ray

From: George Kamenjati
Sent: Thursday, October 21, 2010 3:04 PM
To: Paul Goeltz; Ray Corral
Subject: Audio Video meeting Action Item list

This is a summary of what is needed to be done:

1- Move 5 items from Ray's List to Paul's list on line. To include Video rendering, Panel Code CA10, Xlink Cables, Email updates to interface with Vendors(Steven and others), and The reversing of the mute code on the CA 10.
2- Each of you to itemize the list in sequence starting with 1... let me know if you need help.
3- Both of you to update in full sentences the status of each item on the list.
4- Communication between us must be professional respectable and clear with full sentences.

Paul, if you need to buy anything for tomorrow's work please do ASAP and you can ask for Frank's credit Card.
I you guys need to access the software of the A/V for programing I need to know ahead of time (NO EXCEPTION) with details to what and when.
As agreed before no work will be done on the A/V system without pre-approval from me (No exception).
While the Board is in cession no one else should access any part of the system controls except vieing things on IPTV (no exception).

Assignement to Paul:
1- Please ask Steven what will take to secure the existing system as follow:
a- Have a logon name and password assigned to each of us.
b- Have the system log who was on and when and how long.

Thank you.

George Kamenjati

A/V group meeting 10/3/11.

1- Change in the A/V meeting setup.
   a. Mandatory Group Meeting on Mondays @ 8:30 AM in B-232.

   Make sure to not schedule work at that time, unless it is for Brd-Rm, LT, MLT large meeting, Public events and such… minor Setup if needed can be assigned to other techs.

   Examples of what this meeting is to cover:
   - Large Project status such as Board room upgrade. And Boardroom operation.
   - Conference rooms upgrades.
   - Planning future projects.
   - Budget issues, Acquisition / PRs.
   - Resource plans and needs. Including cross training.
   - Workflow and processes.
   - A/V Calendar monitoring.
   - Service enhancements.

   b. 1/1 meeting are setup on Fridays, for now bi-weekly and eventually monthly. To handle only Helpdesk tickets, Task List and FY work-plans.

2- Today's agenda:
   a. Work-flow:
      i. Coverage and backup. Paul, Ray, Daryl, Bea, George.
      ii. Paul is responsible for the Technical stability of the system; Ray and Paul are responsible for the System operation respectively.
      iii. A/V Calendar is everyone's responsibility to keep eye on it, with Focus on being centralized on the Helpdesk.
      The COB group has changed assignment, Helpdesk check with them in advance for any changes. Similarly check with Liz Bettencourt for MLT.
      iv. Always ask users to communicate their needs with Helpdesk and they are welcome to CC you.
      v. When helpdesk is out, usually there's a backup but are not aware of all the details, so keep an extra eye on the Tickets/ and Calendar.
      vi. If Discrepancy is found, limit your inquiries to only the people involved, then expand if needed.
      vii. Keep your Task list detailed, and up to date. Tickets must be responded to within 24 hrs; and must go to assigned mode before moving to any other status.
      viii. Decision on splitting the tickets.

    ix. Adding to the Agenda, before any future Monday meetings, feel free to **email me** the subject to adding to the agenda. The subject needs to be within the framework as discussed above.

b. Absenteeism
    i. All Dr. Appts. are usually scheduled ahead of time, so send your requests as soon as you are aware of the dates.
    Personal leaves are less predictable, but send your requests as early as possible.
    Emergencies are exceptions, and I emailed you the MOU language.
    Submit your vacation request ahead of time because I need to ensure coverage.

c. Budget:
    i. FY-13 1rst Pass is now with management, and I put in a request for a Complete A/V upgrade to move to a Digital and more secured, and automated environment.
    ii. FY-12 we have many POs out,
        - I got a notification that a PR is over due date. (Paul, pls Ignore).
        - Paul, keep eye on the pending PRs, mainly Steve's work.

d. Assets:
    i. Inventory walk thru will need to be scheduled soon, no more delays.
    ii. The Camera battery charges, Indroop will do it for now.

e. Training
    i. Keep your eyes on your workplans training requirement, SkillSoft for Microsoft products, should be scheduled soon.
    ii. Boardroom training we still have to complete the last 6 training. You must let me know in advance preferably 5 working days, if there's an issue, and include justifications and when next window is available.

f. Work, issues and pending statuses.
    i. Boardroom cabling – What is pending from Paul. Royal Scheduling delays.
    ii. Board room operation issues, Ray, list and describe the issues.

Audio Video meeting   11-16-11 (Ray, Mike & George)

1- Clean up

    i.   The A/V office should be set with equipment neatly.
        Only equipment used to render or produce the needed products.
        It should be only Work area, with minimal equipment, and not to be used as permanent storage area.
   ii.   Outside area also needs to be rearranged, and stack Boxes, and if Locks is needed let's buy them…
  iii.   If software relocation if needed from one system to another.
  iv.   Check the carts and if need to be staged, then go for it, consider remote locations or replacing old CARTS, like in Maintenance building for example.
   v.   Do we need to keep the TV and Cart in B-108.
  vi.   Conference Rooms A/V documentation and instructions posting.
 vii.   Consider surplus of old and unused technology. (Did Debra Dake pick up the surplus)?
viii.   I've asked Winfield about Shelves.

2- Projects.

    i.   All boardroom re-wiring is on freeze till further notice.
   ii.   The Back round table will not be removed.
  iii.   The Ceiling wires will be recoiled (Talked to veto).
  iv.   EOC project is proceeding, will be meeting soon.

3- A/V Assets.

    i.   Inventory A/V assets, and record, by location, include description and serial number if possible.
   ii.   Centralize locations as much as possible.
  iii.   Not sure if some things will have to stay in the VAN, leaving it up to you. But whatever is in there to be listed as assets.

      (System mapping – suggested by Mike).

4- Pending

    i.   PR for Professional services will now close on the 1rst week of Dec.
   ii.   Budget to upgrade A/V system to Digital and IP based is in phase one approval process.
  iii.   EOC relocation, I've requested a meeting with Cindy Martinez.

5- A/V realignment

    i.   We'll talk in Details on Monday with the whole group.

This contradicts what he reported out last week about what he said that the problem was from the audio from the press plates and video was a issue also to which it would be addressed in the system upgrade. to which I corrected him I knew it was a simple procedure and found the email below. I found the other emails regarding the Joint meeting leading up to the meeting and the emails after. The Joint meeting was on Nov 2011. The reason I brought it up just recently was because I did not want to get into another situation like last time, as you know it cancelled, but again it was not corrected and we have had to by pass the intercom mics for this reason when we could have been utilizing them like todays meeting.

Ray

From: George Kamenjati
Sent: Wednesday, February 08, 2012 2:46 PM
To: Michael Tersigni; Ray Corral
Subject: RE: A/V RCA splitter?

Thx Mike, worst case I'll bring one from home.

George Kamenjati

From: Michael Tersigni
Sent: Wednesday, February 08, 2012 2:41 PM
To: George Kamenjati; Ray Corral
Subject: RE: A/V RCA splitter?

We have not seen a RCA-Y splitter yet. We are on the look out….

Mike Tersigni | Audio/Visual Specialist
408.265.2600 x2921 (Desk) | 408.209.8648 (Cell)
MTersigni@valleywater.org | 5750 Almaden Expressway
San Jose, CA. 95118 | site: www.valleywater.org

Santa Clara Valley
Water District

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when planning for meetings or events. Make sure to reserve and submit your requests to the helpdesk at least 3 working days in advance

http://srv-oabustool/webcalendarav

From: George Kamenjati
Sent: Wednesday, February 08, 2012 2:32 PM
To: Ray Corral; Michael Tersigni
Subject: A/V RCA splitter?

During your inventory work, were you able to find any Splitter for the signal going into IPTV?

George Kamenjati

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Date: Thursday, May 16, 2013 9:16:24 AM

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Boardmeeting September 10, 2013
Audio Issues.

We had a meeting today 9-11-2013 with Frank, George, Colin and I and discussed the issues from last night Boardmeeting and how to get some resolve asap. We watched the recorded meeting from 9-10-13 Boardmeeting as well to see the problems as I was not there. I am including some response to what was discussed at the Boardmeeting additionally.

There are quite a few instances that result on Audio Feedback on user side/av staff. When A/V staff has to adjust audio levels this can result into feedback . There is a balancing mix that has to be taken into consideration. We do our testing before every start of the Boardmeeting. I am just focusing on Audio in this case, and have not had any issue with Feedback during setup. There is also Audio software and hardware that may contribute, and a brief description follows.

- **AMX Touchpanel** relaying correct code (we adjust his speaker volume in back not sure if it working or not, so we go up manually to adjust) this would have to included Stephen Anderson who writes code for the AMX Touchpanel. To see if code is being received correctly.

- **Updating the XAP software**, as indicated in email this has not been maintained. This controls the XAP Units (AV Rack) it includes a mix-minus system , a matrix, filters, audio input/output/audio gates etc. This software (and XAP units) store personal settings as well for each Director/Staff sitting at Dias, in addition to the other audio components in the Boardroom system. There have been a lot of changes in Staff and Directors, including the 2 new spots on the Dias panel. The two new positons where Director Kennedy and Director Schmidt sit are using wiring, michrophone, touchpanel and speakers that were moved from the staff area that is vacant currently. This is important as I will explain due to the XAP default software not being updated and it carried over to the new locations. From the XAP software you can set gain levels and route these individually to various destinations in contrast to using the AMX touchpanel that raises the level all across the board, which can result in feedback problems.

- **XAP Hardware Units** : These reside in the A/V rack, 4 total. This is where the wiring in and out gets routed (example Directors Speaker input and output to various speakers in the Boardroom, as well as Program Audio from Poduim, Assisted Listening and so on) maybe wiring needs to be cleaned/maintained for better signal. This could be the reason why Director Kennedys and Keegans need to be raised at a level that is higher than normal.

- **The podium volume** was raised on 9-10-13 Boardmeeting which can result in feedback. Keep in mind there are 4 different set of audio speakers (Dias Speakers, 2 Voice Lift Speakers, 6 Beam Speakers, and 2 JBL speakers in the back that gets the house system audio routed into a mixer out to those 2 JBL Speakers) these all get raised up if you raise the volume on any mic, excluding the Dias speakers those other 3 set of speakers need to be adjusted as well to prevent any feedback. This was one issue on this particular night. We can raise the podium volume to Director Santos Speaker via the XAP software. Also what is noteworthy by Default, the Chair microphone and speaker is on at the same time, this is different than the rest of the Dias mics when someone engages the mic to talk, their speaker shuts off, to eliminate feedback, however since the Chair's mic must be on and must have the speaker as well, it is potential for feedback if Podium mic level is raised up, or any other mic for that matter.

- **Assisted Listening devices**: This is a tool for people to use to help them hear better, one does not need to look at it as a handicap. Santos can use this personally that would not require any additional replacement of speakers for him, software programming etc, and will solve his issue with not hearing everyone correctly. We have several units that not only can be used for the public, but for staff as well. We acquired one for Joe Judge (he had coil hearing aids and bought a special transmitter for him to wear around his neck) Larry Wilson used one as well. Santos does not need to have hearing aids for the regular assisted listening device, it is just like listening to Ipod. He also sits back from the speaker and that plays a part in losing audio as well, he can put the ear piece in and sit back and no more problems. Having said that we will do some adjustments thru the XAP software to update and raise the gain levels to his speaker only. All mics get routed to the assisted listening device unlike the Dias Speakers, this will ensure that everyone is heard.
- **Overhead Speaker:** It was mentioned on 9-13-2013 Boardmeeting. Those speakers have not been above the Directors for atleast 4-5 years now. I explained this to Director Santos on 8-27-13 Boardmeeting when I had to go and adjust his speaker volume when he said he could not hear at that meeting and was motioning either to raise level or pointing at the Speakers above. Jim Fiedler came up to me prior and said Director Santos cannot hear from the ceiling speakers. I went and raised his Dias speaker, heard the increase asked him if he can hear better, he said yes, but when he was called on to speak 20 min or so later he said that he cannot hear. I emailed Frank and Michelle King that I don't know what he cannot hear as I went and adjusted it and said it was fine.
- **Additional Speakers that are not being used currently-** These are inside the AMX Dias Touch panel at every location, you will notice the speaker holes on at the bottom of each AMX Dias Touchpanel. There was a decision awhile back to go with the current Dias speakers that are in use now, these speaker could be utilized.
- **The AV system was upgraded by Spinitar.** Finalized in 2007 I believe. They provided new wiring and blue print drawings as well so it has been upgraded to a point since the initial design 1997 and installation in 2000, most of it was new wiring.

However before we jump into AMX Touchpanel and XAP hardware as mentioned above, we are going to do some adjustments on our side that I think will resolve this issue. As discussed in meeting the approach we would take and start off with is the testing and focus on each individual mic levels going to Director Santos Dias Speaker while one of us sits at Directror Santos chair. When we do testing prior to the boardmeeting one of us does the testing t to ensure the mic/speaker/cameras are all working thru the Request to Speak system (camera follows when Director/Staff mic is enganged R.T.S)   I have to add also, that when we do testing prior nothing has been different in our approach and rarely encounter any feedback during our testing. Obviously when the meeting starts there is increase of potential problems, and that's what we tend to when we are live. What I brought up was the approach in testing each mic to ensure proper signal into Santos speaker in the next few meetings. We did this approach today and here are the findings.

Santos Dias Speaker
When Colin and I tested the A/V system the on 9-14-2013 all audio came thru fine. We tested each mic in the whole boardroom system including the wireless hand helds.

Initially when his speaker was recycled off and on there may have been no audio coming out, but once his speaker is on all microphone audio were coming out, some at different levels and some not at all.(I explain below why some are not coming out)

We did do some adjustments to boost the signal manually and all the audio from each mic came out Directors Santos Speaker. One example that showed a nice audio level was from Director Tony Estremera. This is due to Tony being at the same position with audio levels set thru XAP software. When he has been the Chair, his audio settings from XAP software are copied and follow him to the Chair position. This has not been the case with the new additions.

No Audio From Director Linda Lezotte (Santos response to Ravi on 9-13-13 he cannot hear Linda Lezotte) there is no audio coming out of Santos Dias Speaker from her. This is setup by design and has been this way since implemenation. Due to the close proximity of the seats of the person next to you it is not routed into your speaker, in this case Directors Santos. This is how it is replicated throught the Dias/Staff panel. Nai talking would not have a audio signal to either Beau's nor Stans speaker due to the default settings, and so on down the panel. However Director Brian Schmidt mic is going to Santos Dias speaker and that is due to his mic/touchpanel and wiring being moved from the other side where staff sat initially and no update to XAP software to take it out of the mix to Santo's speaker, understandably this is causing some confusion and it is understandable why he thinks he should be hearing Linda Lezotte.

Since 2 additions were added to Dias Director Schmidt and Director Kennedy position, I am assuming Director Keegan speaker would have Director Kennedy audio. (This has not been tested yet but will and will confirm) Lets skip Brian's audio to Santos, the next person prior to the move is Jim Fiedler, he does not come in to Directors Santos speaker, due to close proximity and this is correct.

The Audio levels from Kennedy and Keegan are adjusted to replace the default XAP software settings, once the meeting is over and system is turned off and then turned back on it goes to system defaults, this is why we adjust at every meeting., however when we adjust Kennedys/Keegans mic for the audience to hear as well as Santos it's a all across the board level increase out to all speakers. We can adjust these individually thru the XAP software.

We took note of each individual gain levels, but will include that after we adjust the XAP Software scheduled on 9-13-2013

A/V Colin and I are scheduled to go in and do some update to the XAP software, will test so the new changes will hopefully result in no further problems and better audio for Director Santos to hear. In addition to that will have the Assisted listening available for Santos at next meeting, if there happens to an issue instead of doing some adjustments during the meeting that may impact the meeting with feedback, he would need to use the Assisted listening device.

Ray Corral

From:	Ray Corral
To:	Frank Fung; George Kamenjati; Ravi Subramanian
Cc:	Colin Morneau; Ray Corral
Subject:	Updated the PDF- I sent out last week Boardroom Issues
Date:	Monday, September 16, 2013 4:59:52 PM
Attachments:	Boardmeeting 9-10-2013 Updated.pdf

I just corrected the Date, there were a couple of other typos, but wanted to update the date.

That is the only change I made

Ray Corral

Audio Visual Specialist

Sept 26, 2013

Ravi Subramanian/Frank Fung

I wanted to follow up to our AV meeting this past Tuesday Sept 24, 2013 regarding the changes to XAP on Friday Sept 20, 2013. Though we did have that meeting and some things were mentioned not everything was covered and wanted to address some addition concerns here.

After talking to Colin and Daryl who were there on that Friday and hearing myself firsthand from George in that meeting. I would like to ask for support from both of you since I have been tasked with this assignment.

- 9-11-2013 Frank called a meeting and asked what are the solutions to the problems to the audio system.   I mentioned the XAP software and other procedures, Colin also added input and said that a Shielded Speaker would not be necessary if we went thru the processes as I mentioned.
- There was no input/ideas/suggestions from George Kamenjati at this meeting. As a matter of fact when I was asking him about the time when consultant mentioned feedback/issues in boardroom, he deflected that question and pointed to the IPTV feed that you could not hear Santos (Not hearing Santos was never in question) the focus turned to IPTV to watch the playback and everything was fine, the question never got answered
- No responses from George to the emails I have sent regarding the troubleshooting/findings I have reported out, nor has there been any input/suggestions/solutions to these emails from him either.
- I have been documenting the findings from the first testing of the Audio system and sent a pretty through document on how the system works and is setup before getting into the XAP Software , but then followed up with the XAP software itself at our regular AV meeting.   I have added the Word Documents at this location for you to see [\\AV-4TB1\share\Boardroom_Docs2013](\\AV-4TB1\share\Boardroom_Docs2013)
  They are still in work in progress, however I am showing you the work I have already been doing since I have been asked. **NO** work from George has been conducted in the XAP system nor any troubleshooting after the events on 9-10-2013 Boardmeetings that I am aware of.
- I have identified the problems to the system and am working on solutions, along with the help of Colin both of us are on the same page regarding the changes in the boardroom. I have also been communicating to Frank Fung as well as other essential staff on the finding s/changes etc when I email out. I have seen no emails or heard any input from George Kamenjati. As mentioned above and other emails, work is not done yet.
- CEO Bea Goldie came up to us to inqure about the Feedback problems to ask us if we were not going to have any on this night, which I mentioned in one of my emails. My reply to him comes from the confidence on the work that was done by Colin and I previously, not by Georges

changes, if I did not check in that past Friday who is to tell when I would have received that information and how would that impact the meeting if problems where to arise to fix it?

Up to this point with all the troubleshooting updating changes and reporting out I have been conducting is to ensure that there was **not** a third repeat of problems from the last two Boardmeetings coming from the Audio System as I was asked in that initial meeting by Frank to do so.

Testing on the Boardroom Audio System Friday Sept 20, 2013- George, Colin and Daryl

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When I checked in with Colin his reply is what prompted me call a meeting with Frank regarding the changes as this did not sit well with me. On Tuesday Sept 24, 2013 around 2pm we all had a meeting which included, Frank, George, Colin and myself. This was the day of the Boardmeeting.

Where was the Leadership/Teamwork/Communication from George regarding the changes he directed Colin to make?? Up to that time of this meeting there was no report out in email or verbal from him about the changes. In fact when asked from Frank to update us all on the testing on that Friday, George mentioned only that there was a full test done and there was feedback. I waited a few moments to have him speak up about the Changes to the XAP software, when he did not I mentioned that it was my understanding that there were changes to the XAP software and that should have not been done. George instead of replying, only motioned to Colin to speak up, which he did for George not once but twice that day regarding the changes and testing done in the Boardroom. Colin should not have been the one to speak for George at this meeting. Why did George hesitate?? (Sometime after this meeting I asked Colin "correct me if I am wrong but did George throw the changes on you in that meeting" ? He replied "yes he did") We had further discussions and I pointed out that I am the one that identified the problems and been working on a solutions to ensure the reliability of the system. Since this is a high profile problem , George being the Supervisor should have reported out and not Colin. I only came aware because I checked in on my day off and received Colin's reply.

On Tuesday 9-24 02013 in our regular AV meeting I gave a update and stressed the importance to keeping the XAP software up to date, handed out documents of the findings up to that point, then a phone call to Michelle King to ask what to do for Santos speaker -add Linda to his Speaker or take out Brian? Michelle responded to add Linda. That was the **MAIN FOCUS** along with the feedback were the only adjustments that was going to be taking place up to that point considering the time limitations. There was no need for George to have make the changes that he had Colin do to the XAP Software.

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I have heard from both Daryl and Colin about the changes that day, Colin did say to me that he thought it was odd that George needed to report out (Since I have been doing so) and Daryl told me that when Georges was in there that Friday that he thought to himself, what is George trying to do nail Ray on something with these changes?

On that Friday, the Podium Mic was swapped out also, due to some problems with it. I put the regular mic back.

The night of the Board Meeting September 24, 2013 the issues that from the past two meetings did not occur, this was done under the updated XAP software file that I created and I did by-pass what changes George had made. There was no issue with the Podium Mic that was swapped, nor was there feedback as George stated. This is in stark contrast to why George made the decision to change the XAP System.

In the past George had given direction on the Boardroom System to not troubleshooting or do any repairs. In my last 1on1 with Frank 9-18-2013, I mentioned the importance of the XAP software being maintained and that I have a feeling that George has not been forthcoming about the XAP System to you (since I had seen his reactions/response from that day we had the meeting to address the Boardroom system, including the regular AV meeting) Frank responded George has not mentioned the XAP and this is the first time he is hearing about the XAP Software. I said I thought so. Why would you fail to mention this whole time the "Brain" to the system? Where you can make adjustments and address any audio issue to the system. Also I have emailed out there has been no update to the XAP system and included snapshots of the last updated file.

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Audio Visual Specialist

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Ray Corral

As I mentioned yesterday it was not there, but would follow up to make sure. So here it is.
Also included other files that were saved when we were actively updating and saving files to manage the audio

But the last update was over 2 years ago.
There is also older site data that is on the laptop that Zuberi has right now, that goes back even further
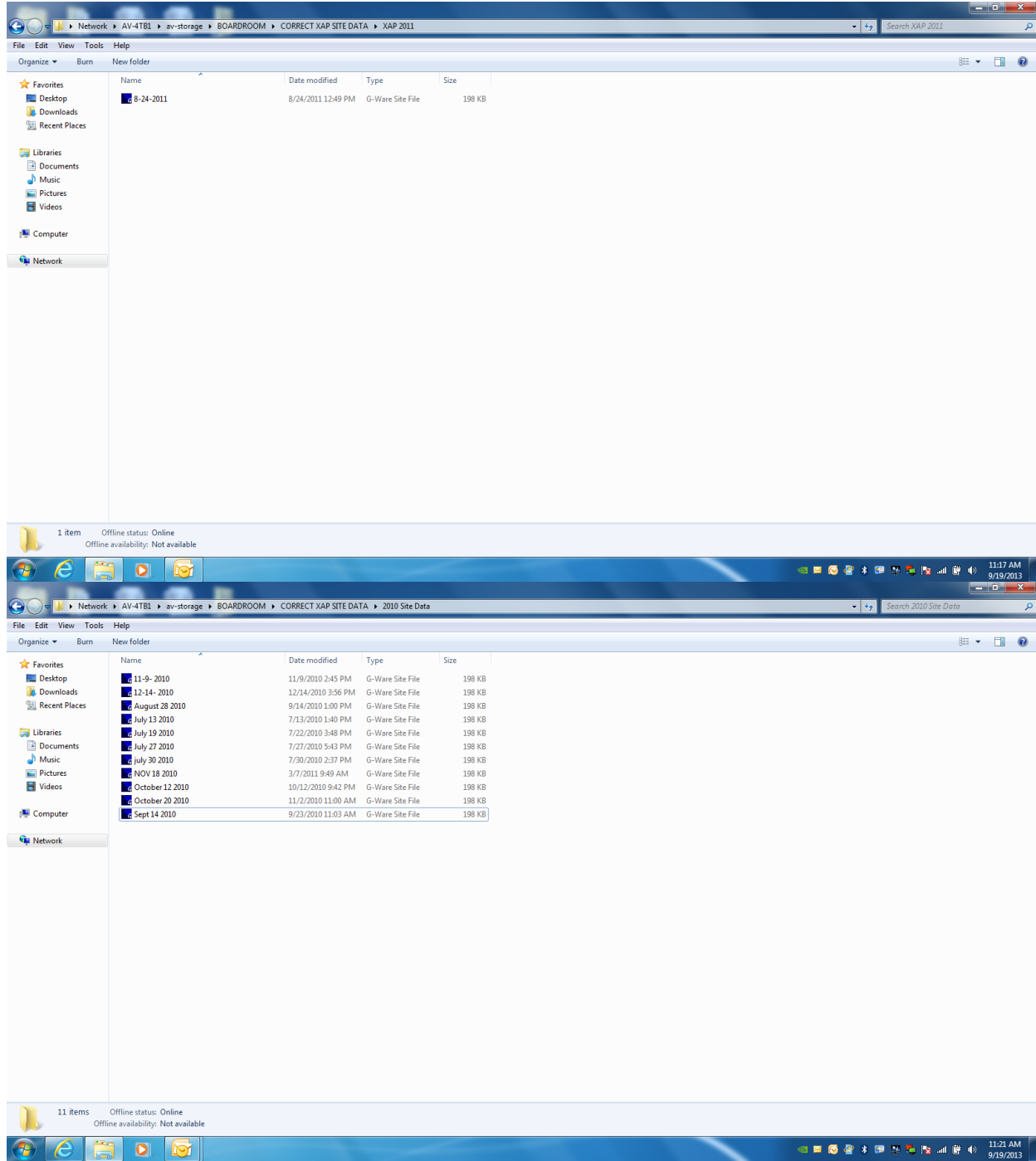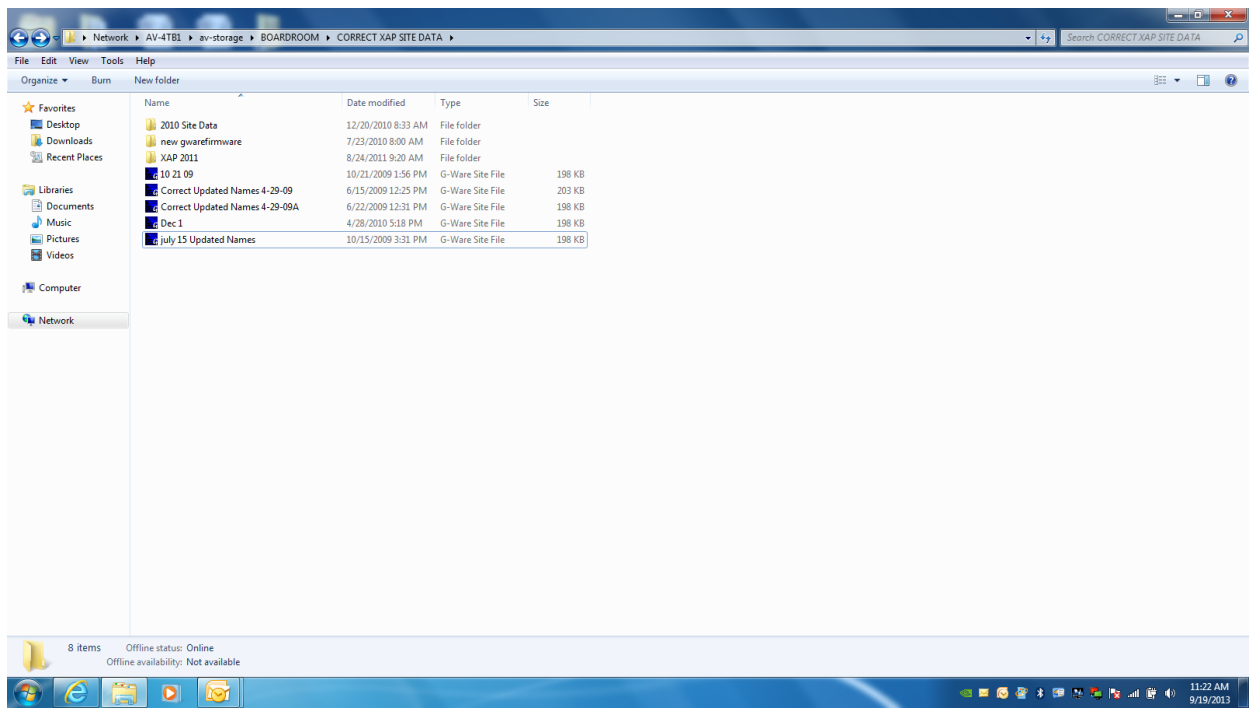
George can you update the minutes and resend with the email I sent out a few weeks ago so it could be reflected in the minutes.
And also can you create a time for next meeting to go over the Boardroom AV system.
Thanks

Since the next AV meeting is a ways out, here is some updates.

1. The Boardroom Audio after XAP Software Adjustments has been working fine with no Feedback/Hearing issues. There have been 3 Boardroom meetings that had none of the issues on Sept 10 and the Boardmeeting prior August 27th or 28th.
2. There were a couple of issues that were separate to the problems above. Director Kennedy could not hear the Wireless Hand Held Mics, that was resolved by adding it to the mix in XAP software. Another incident happened right before a video was going to be shown and that was a result of the wrong audio button being selected.
3. We have been going thru the XAP Software and identifying and updating the problems, since it has not been updated for a couple of years there were many problems that have had impact on the meetings. There are still more adjustments to come and I have been documenting all the findings.
4. Update of the XAP Units Firmware , that has not been updated for 3 years now?? That will happen when we have some time in the boardroom .
5. Where are we at with the Granicus /Iptv audio? That problem has been identified some time ago. I emailed out a few weeks back in regards to the Joint Meeting with San Jose (that has been cancelled) but that should be addressed when we have to use the Interkom mics and broadcast over IPTV and Granicus to get the audio levels correct.
6. Frank, I installed a Camera over the Dias sometime ago to be used while people are sitting at the panel, right now we are only using the side camera for a shot. To use the one I installed just needs some tweaking with the cables into the rack, can I go ahead and fix this to use this since it has just been sitting up there not being used?
7. Waiting to hear back from Stephen Anderson, I only emailed him yesterday about the issue with the switching to IPTV, it is a rare event so I am assuming that he would say not work on it.
8. I met with Jim in regards to the Projector installation in A-143, he is going to go up in ceiling and get at better today and get with me to let me know the distance is that is needed to hang from ceiling. He also mentioned that the screen will be moved to the opposite side, I said let me check. Any info on the screen?

Ray

From: George Kamenjati

Sent: Wednesday, November 06, 2013 9:46 AM
To: Frank Fung; Indroop Thakur; Colin Morneau; Ray Corral
Subject: Audio Video meeting minutes 11-5-13.docx

Attached is the agenda covered in yesterday's meeting,

From:	George Kamenjati
To:	Ray Corral
Subject:	RE: Do you have the tanberg video conf system?
Date:	Tuesday, May 29, 2012 11:06:00 AM

Sacramento.

From: Ray Corral
Sent: Tuesday, May 29, 2012 11:06 AM
To: George Kamenjati
Subject: RE: Do you have the tanberg video conf system?

Is this the one from Sacramento? Or the one from the Boardroom?

From: George Kamenjati
Sent: Tuesday, May 29, 2012 10:58 AM
To: Ray Corral
Subject: RE: Do you have the tanberg video conf system?

It should be back in Cabinet 8, by the consultant area, at the bottom.

Please double check.

From: Ray Corral
Sent: Tuesday, May 29, 2012 10:52 AM
To: George Kamenjati
Subject: Do you have the tanberg video conf system?

There is a request for a video conference either in the Boardroom or Evergreen. I had thought that the Tandberg
unit was still installed but the main camera is not there and cables have been taken out of the Tandberg rack
unit.
Let me know

NOW YOU CAN SUBMIT YOUR OWN HELP TICKETS!!
http://srv-oatools/MyHelpdesk/index.php

**Please check for Audio Video resource availabilities on our Web-Calendar when planning for meetings or
events. Make sure to reserve and submit your requests to the helpdesk at least 3 working days in
advance.**
                                                                                             http://srv-
oabustool/webcalendarav/view_l.php?id=1

Ray Corral
Santa Clara Valley Water District
Audio Visual Specialist
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408) 483-9800 Mobile
RCorral@valleywater.org
5750 Almaden Expressway
San Jose, CA 95118
www.valleywater.org

OR CALL PAUL GOELTZ IF I AM NOT AVAILABLE.

Paul Goeltz
Santa Clara Valley Water District
Sr. IT Tech/Audio Visual
735
408-265-2607 x2924 Work
408-209-8648 Mobile
pgoeltz@valleywater.org
5750 Almaden Expressway
San Jose, CA 95118

From:	George Kamenjati
To:	Ray Corral; Frank Fung; Colin Morneau
Subject:	RE: May 22 Regional SCADA Workshop Updated Agenda
Date:	Thursday, April 17, 2014 1:59:42 PM
Attachments:	RE Do you have the tanberg video conf system.msg
	image001.png

See attached

From: Ray Corral
Sent: Thursday, April 17, 2014 1:44 PM
To: Frank Fung; Colin Morneau
Cc: George Kamenjati; Ray Corral
Subject: RE: May 22 Regional SCADA Workshop Updated Agenda
Importance: High

Frank, I talked to John the other day and got some details.

George, Where is the Tandberg unit?

From: Frank Fung
Sent: Monday, April 07, 2014 10:50 AM
To: Ray Corral; Colin Morneau
Cc: George Kamenjati
Subject: RE: May 22 Regional SCADA Workshop Updated Agenda

Can you use our AT&T video conferencing and hook it up with the boardroom.

Regards

FRANK FUNG
INFORMATION TECHNOLOGY MANAGER
Santa Clara Valley Water District
5750 Almaden Expy, San Jose, CA 95118
Phone: (408) 630-2347
Fax: (408) 979-5605
FFUNG@valleywater.org

From: Ray Corral
Sent: Monday, April 07, 2014 10:34 AM
To: Frank Fung; Colin Morneau
Cc: George Kamenjati
Subject: RE: May 22 Regional SCADA Workshop Updated Agenda

None, it was taken out sometime ago.

It used to be Tandberg system, last time I saw it George had it in his cube, over a year ago?

From: Frank Fung
Sent: Friday, April 04, 2014 10:35 AM
To: Ray Corral; Colin Morneau
Cc: George Kamenjati
Subject: FW: May 22 Regional SCADA Workshop Updated Agenda

Ray and Colin:

For the boardroom, what capability do we have for audio and video conferencing.

Regards

FRANK FUNG
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From: John Brosnan
Sent: Friday, April 04, 2014 10:29 AM
To: Frank Fung
Subject: May 22 Regional SCADA Workshop Updated Agenda

Frank,
I would like to find out what kind of video and audio conferencing capability that we have in the Board. Metro Vancouver indicated that they are willing to participate remotely.

From:	Ray Corral
To:	Frank Fung; George Kamenjati; Rick Elder
Cc:	Daniel Ortiz; Ray Corral
Subject:	RE: Kiosks in HQ and Admin.
Date:	Wednesday, October 08, 2014 4:23:37 PM
Attachments:	image001.png

Not to go on , but Rick came over and shed some light.

However going forward it would be nice to be on the same page in regards to communication to avoid these issues, as AV did support those Kiosks and we did replace it with a working unit, but found out that Danny O'Hara replaced that with a pc and Rick shed some info for the plans for the kiosks. I just think it should have been left in working condition as it was until all the upgrade is in process so it does not look like a eyesore. Also to avoid hearing things from people not in IT. Thanks Rick!

From: Frank Fung
Sent: Wednesday, October 08, 2014 3:59 PM
To: Ray Corral; George Kamenjati; Rick Elder
Cc: Daniel Ortiz
Subject: RE: Kiosks in HQ and Admin.

The website was provided to me from Arvind. If it doesn't work; don't worry about it was it has been down for the longest time. Plus we are going to re-purpose the displays for other information.

I am not clear with issues with the equipment; no enough information provided by you to diagnose the problem by email. Please work with Rick Elder if there is an equipment problem and don't forget to issue HD ticket for the work.

Regards

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From: Ray Corral
Sent: Wednesday, October 08, 2014 3:49 PM
To: George Kamenjati; Frank Fung; Rick Elder
Cc: Daniel Ortiz; Ray Corral
Subject: RE: Kiosks in HQ and Admin.

I just went to website and that does not look correct. I will talk to Arvind.

George
Other than that was there any issues with the equipment? As I mentioned everything looked fine yesterday, just not sure why it has been off this whole time.

From: George Kamenjati
Sent: Wednesday, October 08, 2014 3:34 PM
To: Ray Corral; Frank Fung; Rick Elder
Cc: Daniel Ortiz
Subject: RE: Kiosks in HQ and Admin.

This is not looped video,

This is a Service that Facility and Arvind Taylor got from the Vendor, it's a LIVE Data fed remotely (via DSL or Web) by the vendor called "something ...spaniel"

Talk to Arvind.

From: Ray Corral
Sent: Wednesday, October 08, 2014 3:29 PM
To: George Kamenjati; Frank Fung; Rick Elder
Cc: Daniel Ortiz; Ray Corral
Subject: RE: Kiosks in HQ and Admin.

The Solar video that was looped on that Kiosk. It was that or Website, not sure but it played over and over.

From: George Kamenjati
Sent: Wednesday, October 08, 2014 3:28 PM
To: Ray Corral; Frank Fung; Rick Elder
Cc: Daniel Ortiz
Subject: RE: Kiosks in HQ and Admin.

Video Loop or what?

From: Ray Corral
Sent: Wednesday, October 08, 2014 3:25 PM
To: Frank Fung; George Kamenjati; Rick Elder
Cc: Daniel Ortiz; Ray Corral
Subject: RE: Kiosks in HQ and Admin.

Ok,
George/Rick do you know where the video loop that was being played is at on the pc?

From: Frank Fung
Sent: Wednesday, October 08, 2014 2:33 PM
To: Ray Corral; George Kamenjati; Rick Elder
Cc: Daniel Ortiz
Subject: RE: Kiosks in HQ and Admin.

Yes. They can be utilized for multiple purposes.

Regards

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From: Ray Corral
Sent: Wednesday, October 08, 2014 2:03 PM
To: Frank Fung; George Kamenjati; Rick Elder
Cc: Daniel Ortiz; Ray Corral
Subject: RE: Kiosks in HQ and Admin.

Ok , in the meantime can they not be utilized? It is just a loop video if I remember correctly.
There is PC and Monitor in place. I powered it up yesterday it seems to be fine, other than I cannot
 locate the video loop.

From: Frank Fung
Sent: Wednesday, October 08, 2014 11:38 AM
To: Ray Corral; George Kamenjati; Rick Elder
Cc: Daniel Ortiz
Subject: RE: Kiosks in HQ and Admin.

If you are referring to the displays in the HQ and admin building. The monitors and computers are
 being swapped out. The monitors/computers will be used to display events for the day for
 employees and visitors.

The HQ monitor will be connected to the boardroom AV as part of the boardroom modernization
 project.

Regards

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From: Ray Corral
Sent: Tuesday, October 07, 2014 2:40 PM
To: Frank Fung; George Kamenjati; Rick Elder
Cc: Ray Corral; Daniel Ortiz
Subject: Kiosks in HQ and Admin.

Frank/George, what is the issue with these? They have been down for months.

I was talking to Jim from sprig and he said that the MATV for these is down and that's why they are out.

For as long as I remembered these have not been hooked up to MATV, only from a unit that played a loop.

We (Paul and I) switched them out and they were working for awhile.

I think we still have the old units still, but these new pcs that are in the box I am not sure if those were the ones we swapped them out with.

Rick your user name was last logged.

Any info to share??

Ray